GRIEVANCES

Grievances
A Stanford undergraduate or graduate student who believes
that he or she has been subject to an improper decision
on an academic matter may file a grievance pursuant
to the Student Academic Grievance Procedure (http://
exploredegrees.stanford.edu/academicpoliciesandstatements/
#studentacademicgrievanceproceduretext). For other types
of grievances, students should review the section that follows
on the Student Non-Academic Grievance Procedure (http://
exploredegrees.stanford.edu/nonacademicregulations/#text-
studnonagrieproc), and consult concerning applicable procedures with
the Director of the Diversity and Access Office, Kingscote Gardens, 419
Lagunita Drive, Suite 130, Stanford, CA 94305-8550; (650) 723-0755
(voice), (650) 723-1791 (fax), equal.opportunity@stanford.edu (email).

An individual whose matter has been substantially addressed through
one of Stanford’s grievance procedures (including but not limited to
the Student Academic Grievance Procedure, the Student ADA/Section
504 Grievance Procedure, the Grievance Resolution Procedure for
Postdoctoral Scholars, the Student-Athlete Grievance Procedure, or
the Student Non-Academic Grievance Procedure) may not raise and
seek redress of the same matter under a different Stanford grievance
procedure. The University retains discretion to determine when a matter
has been substantially addressed.

California Dept of Consumer Affairs Complaint Procedure
An individual may contact the Bureau for Private Postsecondary
Education for review of a complaint. The bureau may be contacted
online (http://www.bppe.ca.gov) or at 2535 Capitol Oaks Drive, Suite 400,
Sacramento, CA 95833; phone: (916) 431-6959; fax: (916) 263-1897.